

Eircom is driven by innovation and has a passion for the future, just like you! We are a dynamic company and are constantly looking for new ways to improve our products and service offerings.

As the incumbent fixed-line telecommunications provider, eircom has the most extensive fixed-line telecommunications network in Ireland in terms of both capacity and geographic reach. The company has over 1.2 million customers and provides a comprehensive range of advanced voice, data and internet services to the residential, business and enterprise markets. We provide and integrate a full range of communications products and services that connects Ireland to the world.

Our success is based as much on our future friendly team as the innovative internet, voice, data and wireless products and solutions we offer. We believe that you will find our high-performance culture personally fulfilling & professionally challenging. Does this sound like something you want to be a part of?

Position Overview:

Reporting to the Head of Online Delivery the Web Developer will be responsible for the development of online applications and templates to provide the required end to end customer proposition and journey online. This will include defining and developing front end online interfaces, business logic and technical interfaces with eircom's core systems and 3rd party strategic web partners.

This position will be located in our offices in Heuston South Quarter.

Responsibilities:

Contribute to Capability Strategy

- To participate in the definition and implementation of eircom's web capability strategy

Web development and capability deployment

- Design and develop web applications that separate backend end integration from business logic and presentation
- Define and develop technical interfaces with eircom core technical systems and 3rd party applications (provisioning, billing, user authentication, etc)
- Implement the data structures and code required to read data feeds originated by web users, 3rd party content feeds, product and user information databases or any other data source required to support and deliver the business requirements
- To develop and maintain eircom's online technical infrastructure including personalisation, content management, authentication and ecommerce systems
- To assist on the development and integration of front end web interfaces and multimedia applications into the backend systems and business logic layer. These interfaces will be targeted at different devices including PC, mobile & TV
- To use the appropriate (as per defined standards) methods, tools and processes for

the planning, development, operation, management and maintenance of systems and applications.

- To write technical specification documents describing systems and applications following industry and company standards.
- To write, deploy and implement development test plans
- To facilitate knowledge transfer into other technical users, site managers and business users
- To be proficient on all applications and systems used by the Eircom online department to assist end users in taking full advantage of those applications (advertising servers, email, reporting, tracking, knowledge base)
- Keep up-to-date with developments in the industry
- Provide first level support for all systems and applications during office hours and out-off hours on-call support

Relationship Management

- Behave according to “our way” values at all times
- To maintain and develop partnerships with other eircom departments (eg. technology)
- and 3rd party technology providers
- To work collaboratively with business owners to ensure business requirements are fully understood and that technical constraints and features are understood by business owner

Required Knowledge and Experience:

- Expert user of HTML, with ability to differentiate display and performance issues when developing in different platforms (MAC, windows) or for different browsers (Netscape, IE, etc.)
- Expert user of XML language, with ability to use template languages (XSL, CSS) and to develop and understand DTD
- Expert use of J2EE (including development of java apps, JSP, servlets, EJB technology and use of java webservices, MVC)
- Experience using MVC web application frameworks (preferably the Spring Framework) Expert in user authentication technologies including (LDAP, Other)
- A good understanding of the different developments stages for the development of online projects
- Experience working with cookies and other user tracking technologies
- Experience working with applications and systems used by complex online infrastructures including online advertising servers, email managements, reporting & tracking tools
- Previous experience using portal, Content Management Systems, personalisation, ecommerce and application servers
- Previous experience in developing and implementing database systems using SQL server or Oracle will be an advantage
- Experience in configuring and maintaining web servers, java containers and application servers

- Knowledge in configuring and maintaining routers, switches and SLBs

To Apply:

To apply for this position please send a CV to recruit@eircom.ie and quote the job title in the subject line.