

Eircom is driven by innovation and has a passion for the future, just like you! We are a dynamic company and are constantly looking for new ways to improve our products and service offerings.

As the incumbent fixed-line telecommunications provider, eircom has the most extensive fixed-line telecommunications network in Ireland in terms of both capacity and geographic reach. The company has over 1.2 million customers and provides a comprehensive range of advanced voice, data and internet services to the residential, business and enterprise markets. We provide and integrate a full range of communications products and services that connects Ireland to the world.

Our success is based as much on our future friendly team as the innovative internet, voice, data and wireless products and solutions we offer. We believe that you will find our high-performance culture personally fulfilling & professionally challenging. Does this sound like something you want to be a part of?

Position Overview:

Reporting to the Communication Innovation Manager the Senior Post Pay Product Manager (Mobile Voice) will be responsible for the product planning and lifecycle management of the mobile voice product set.

This position will be located in our offices in Heuston South Quarter.

Responsibilities:

- With strong industry knowledge, the product manager is the business leader in defining the market opportunity and driving the product roadmap. The role spans product life-cycle management, product strategy, feature and releases, business case, sales support, and competitive analysis.
- Work with Product Strategy on the analysis of market trends, customer segments and requirements, and competitive landscape to define new product directions and to establish product definition. Support product marketing in development of go-to-market strategy.
- Development and ongoing review of detailed requirement documents to precisely define required products and services with priority and business justification
- Work with marketing, operations, and customer service to ensure smooth service delivery to customers
- Work with other fixed and mobile product managers in the development of bundled services
- Monitor key metrics, identify problems or opportunities, and coordinate responses
- Develop specifications and project plans, and coordinate with Technology for the delivery of new or enhanced functionality
- Assure that goals are achieved for key metrics across all mobile voice products
- Apply end to end Product Lifecycle Management including the retirement of end-of-life products and services.
- Management of operational issues, including running process controls as required and implementing remediation activities
- Work with external third parties to assess partnerships and licensing opportunities

- Run beta and pilot programs with early-stage products and samples

Required Knowledge and Experience:

- Minimum of 6 years experience as a Product Manager with demonstrated success defining, launching and managing excellent products. Strong communication skills essential.
- Proven ability to manage and influence cross-functional teams without having a formal reporting relationship
- Strong project management, problem solving and analytical thinking skills
- Must possess a unique blend of business and technical savvy
- Willingness to display flexibility as the organisation evolves
- Bachelor's degree or equivalent industry experience

To Apply:

To apply for this position please send a CV to recruit@eircom.ie quoting the job title in the subject line.