

Fair Usage Policy

From time to time, eircom mobile may impose reasonable rules and regulations regarding the use of its services. Such rules and regulations are called Fair Usage Policies (FUPs). The FUPs are not exhaustive and eircom mobile reserves the right to modify the FUPs at any time.

eircom mobile will endeavour to give two weeks' notification to customers of any modification of the FUP's. By using the Services and thereby accepting the terms and conditions of the price plan or its equivalent, you agree to abide by the FUPs as modified from time to time. Any violation of the FUPs may result in the suspension or termination of your account or such other action as eircom mobile deems appropriate.

Business Talkmobile Plans

Specifically relating to FREE calls from eircom mobile to all Republic of Ireland fixed line numbers, eircom mobile and Meteor numbers, fair usage is defined as up to 45,000 minutes per mobile number per monthly billing period. If usage exceeds this, then eircom mobile reserves the right to request that a user reduces their monthly usage to within these Fair Usage Limits. If there is a second or subsequent violation, eircom mobile reserves the right to remove the FREE calls on Business Talkmobile Plans permanently for that particular user, or terminate the contract.

The Small Business Unlimited Plan

The Small Business Unlimited Plan is subject to certain fair use conditions, which are in addition to eircom mobile's existing Fair Use Policy, and which eircom mobile may rely on to withdraw or terminate the plan from a Customer. These fair use conditions are such that a Customer's usage of this price plan shall not exceed 45,000 minutes of calls and/or 5,000 texts per month.