

# Special Offers

- ***eircom TalkTime Promotion***
  - ***eircom TalkTime promotion***  
(promotional period: 28<sup>th</sup> February 2011 to 28<sup>th</sup> February 2012)
- ***eircom Broadband Modem Promotion***
  - ***Broadband Modem Promotion***  
(promotional period: 1<sup>st</sup> January to 31<sup>st</sup> March 2012)
- ***eircom TalkTime Everyday Promotion***
  - ***eircom Broadband Online Promotion***  
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- ***eircom TalkTime Talker / Chatter + eircom Broadband bundle Promotion***
  - ***eircom TalkTime Talker / Chatter + Broadband bundle Promotion***  
(promotional period: 1<sup>st</sup> January to 31<sup>st</sup> March 2012)
- ***eircom TalkTime for Business Promotion***
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- ***eircom Value Business Plan Promotion***
  - ***eircom Value Business Plan Promotion***  
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- ***eircom Consumer Bundle Promotion***
  - ***Consumer Bundle Promotion***  
(promotional period: 1<sup>st</sup> January to 11<sup>th</sup> December 2012)

- ***eircom Residential PSTN Connection Promotion***
  - ***Residential PSTN Connection Promotion***  
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- ***eircom Broadband Promotions***
  - ***Broadband Consumer Connection and Upgrade Promotions***  
promotional period: 7<sup>th</sup> January to 31<sup>st</sup> March 2012
  
  - ***Business Broadband Upgrade Promotion***  
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- ***eircom PSTN Trial Line Promotion***
  - ***PSTN Trial Line Promotion***  
promotional period: 11<sup>th</sup> January to 30<sup>th</sup> June 2012
  
- ***eircom 11890 DQ Promotion***
  - ***11890 DQ Promotion***  
promotional period: 1<sup>st</sup> February to 30<sup>th</sup> April 2012

**[\(see below for details\)](#)**

**eircomTalktime Talker / Chatter + Broadband Bundle promotion**

(effective from 1st January 2012 to 31st March 2012)

***eircom Talktime Talker and Talktime Chatter Bundle Promotion (non-NGB)***

eircom Broadband Level		eircom Talktime Chatter			eircom Talktime Talker		
		Standard Price	Promotion Discount	Non-NGB Promotional Price	Standard Price	Promotion Discount	Non-NGB Promotional Price
eircom broadband home starter	ex. vat	€38.67	€4.53	€34.14	€42.79	€2.96	€39.83
	inc.vat	€47.56	€5.57	€41.99	€52.63	€3.64	€48.99
eircom broadband home plus	ex. vat	€42.79	€4.53	€38.26	€46.90	€2.96	€43.94
	inc.vat	€52.63	€5.57	€47.06	€57.69	€3.64	€54.05
eircom broadband home advanced	ex. vat	€51.02	€4.53	€46.49	€55.13	€2.96	€52.17
	inc.vat	€62.75	€5.57	€57.18	€67.81	€3.64	€64.17
eircom broadband home turbo	ex. vat	€57.77	€4.53	€53.24	€61.89	€2.96	€58.93
	inc.vat	€71.06	€5.57	€65.49	€76.12	€3.64	€72.48

***eircom Talktime Talker and Talktime Chatter Bundle Promotion (NGB only)***

eircom Broadband Level		eircom Talktime Chatter				eircom Talktime Talker			
		Standard Price	Promotion Discount	* NGB Discount	NGB Promotional Price	Standard Price	Promotion Discount	* NGB Discount	NGB Promotional Price
Next Generation Broadband Basic	ex. vat	€38.67	€4.53	€1.63	€32.51	€42.79	€2.96	€1.63	€38.20
	inc.vat	€47.56	€5.57	€2.00	€39.99	€52.63	€3.64	€2.00	€46.99
Next Generation Broadband Regular	ex. vat	€42.79	€4.53	€1.63	€36.63	€46.90	€2.96	€1.63	€42.31
	inc.vat	€52.63	€5.57	€2.00	€45.05	€57.69	€3.64	€2.00	€52.04
Next Generation Broadband Advanced	ex. vat	€51.02	€4.53	€1.63	€44.86	€55.13	€2.96	€1.63	€50.54
	inc.vat	€62.75	€5.57	€2.00	€55.18	€67.81	€3.64	€2.00	€62.16
Next Generation Broadband Ultimate	ex. vat	€51.02	€4.53	€1.63	€44.86	€55.13	€2.96	€1.63	€50.54
	inc.vat	€62.75	€5.57	€2.00	€55.18	€67.81	€3.64	€2.00	€62.16

\* Additional NGB (Next Generation Broadband) Discount

**Notes :**

1. The eircom Talktime Talker and eircom Talktime Chatter NGB and Non-NGB bundles are made available at the promotion prices outlined above to customers who apply for the promotion between 1st January 2012 and 31st March 2012 inclusive.
2. Customers who avail of an eircom Talktime Talker or eircom Talktime Chatter NGB or Non-NGB bundle promotion will receive their bundle at the **discounted price** outlined above for the first **6 months** before reverting to the standard price as detailed above.
3. Customers availing of an NGB version of one of the promotional bundles between 1st January 2012 and 31st March 2012 will receive an additional discount of €2 (inc VAT) further to the eircom Talktime Talker promotion discount of €3.64 (inc VAT) or the eircom Talktime Chatter promotion discount of €5.57 (inc VAT) as detailed above.
4. Customers who apply for a Non-NGB version of one of the promotional bundles between 1st January 2012 and 31st March 2012 and who subsequently migrate or are migrated to NGB, may avail of the additional €2 NGB discount if this migration takes place before the issuing of the third bill on which they are charged for the eircom Talktime Talker or eircom Talktime Chatter plan originally ordered as part of their promotional bundle.
5. The discount referred to at 3 and 4 above will only be applicable for a six month period
6. Customers must remain on one of the eircom Talktime Talker or eircom Talktime Chatter promotional bundles throughout the 6 month promotional period in order to avail of all 6 monthly instalments of promotional discount. Customers must remain on their eircom Talktime Talker or eircom Talktime Chatter package and a qualifying eircom Broadband package throughout the 6 month promotional period in order to avail of all 6 monthly instalments of promotional discount.
7. The promotion is made available subject to a 12 month contract term being applied to the customer's PSTN service and a 12 month contract term being applied to the customer's broadband service. For the avoidance of doubt, early cease charge(s) will apply where either or both of these services are ceased within the minimum contract period.
8. Customers availing of the promotion who change their Broadband to one with a different speed or NGB allowance within the initial 6 months after availing of the promotion will continue to receive the bundle promotion at the relevant (higher or lower speed/ NGB allowance) bundle price for the outstanding term of the promotion only.
9. Customers who availed of any version of one of the eircom Talktime Talker or eircom Talktime Chatter promotional bundles that were available between 1st September 2010 and 31st December 2011 may not apply for this promotion and may not avail of the additional €2 NGB discount outlined above.
10. eircom reserves the right to withdraw this offer by giving relevant notice in accordance with normal requirements.
11. A customer may only avail of this promotion once within a 42 month period.

(effective from 1st January 2012 to 31st March 2012)

***eircom Consumer Bundle Promotion***  
***Promotion Period: January 1st 2012 – December 11<sup>th</sup> 2012***

Monthly Promotional Discount		Promotional Value over 6 months	
ex vat	inc vat	ex vat	inc vat
€4.07	€5.00	€24.39	€30.00

1. This promotion is made available on an opt-in basis to Residential eircom customers who have PSTN and Broadband service from eircom.
2. Customers who opt-in to the promotion will receive a monthly credit of €5.00 per month (inc VAT) on their eircom bills for the 6 months following the opt-in.
3. A customer may only avail of this promotion once within a 21 month period.
4. Customers availing of an “eircom Talktime Chatter and eircom Broadband Home Turbo Bundle” or an “eircom Talktime Chatter and eircom Next Generation Broadband Ultimate Bundle” or an eircom Broadband Velocity Bundle cannot avail of this promotion.
5. eircom reserves the right to withdraw this offering by giving relevant notice in accordance with normal requirements.
6. Usage of eircom PSTN service is deemed to be acceptance of the eircom General Terms and Conditions of Telephone Service. Usage of any other Facilities such as Discount Plans, Special Tariff Plans, eircom Broadband and eircom Talktime and Broadband Bundles is deemed to be acceptance of the terms of those Facilities.

**eircom broadband Modem Promotion**  
**Promotional Period from 1st January to 31st March 2012**

Level	Bandwidth (up to)	Monthly Download Limit	Monthly Upload Limit	Standard		Promotional Credit	
				ex. vat	inc. vat	ex. vat	inc. vat
eircom broadband home starter	1024kbps Downstream / 128kbps Upstream	10GB	1GB	€1.81	€100.63	€24.38	€29.99
eircom broadband home plus	3072kbps Downstream / 384kbps Upstream	30GB	Unlimited	€1.81	€100.63	€24.38	€29.99
eircom broadband home Advanced (14)	7168kbps Downstream / 384kbps Upstream	50GB	Unlimited	€1.81	€100.63	€24.38	€29.99
eircom broadband business lite	1024kbps Downstream / 128kbps Upstream	10GB	1GB	€1.81	€100.63	€24.38	€29.99
eircom broadband business lite plus	3072kbps Downstream / 384kbps Upstream	30GB	Unlimited	€1.81	€100.63	€24.38	€29.99
eircom broadband business starter	7616kbps Downstream / 672kbps Upstream	Unlimited	Unlimited	€1.81	€100.63	€24.38	€29.99

Level	Bandwidth (up to)	Usage Limit (Combined Download / Upload)	Standard		Promotional Credit	
			ex. vat	inc. vat	ex. vat	inc. vat
eircom broadband Next Generation Broadband Basic	8192kbps Downstream / 512kbps Upstream	10GB	€1.81	€100.63	€24.38	€29.99
eircom broadband Next Generation Broadband Regular	8192kbps Downstream / 512kbps Upstream	Unlimited	€1.81	€100.63	€24.38	€29.99
eircom broadband Next Generation Broadband Advanced	8192kbps Downstream / 512kbps Upstream	Unlimited	€1.81	€100.63	€24.38	€29.99
eircom Business Lite Next Generation	8192kbps Downstream / 512kbps Upstream	10GB	€1.81	€100.63	€24.38	€29.99
eircom Business Lite Plus Next Generation	8192kbps Downstream / 512kbps Upstream	Unlimited	€1.81	€100.63	€24.38	€29.99

**Notes:**

- 1 The promotional offer is available on eircom Broadband Home starter, eircom Broadband Home Plus, eircom Broadband Home Advanced, eircom Broadband Business Lite, eircom Broadband Business Lite plus, eircom Broadband Business Starter, eircom Broadband Basic NGB, eircom Broadband Regular NGB, eircom Broadband Advanced NGB, eircom Broadband Business Lite NGB and eircom Broadband Business Lite Plus NGB.
- 2 The promotional period is in respect of order placed between **1st January to 31st March 2012** inclusive.
- 3 The offer is only available to customers that apply to connect their existing broadband connection to eircom during the promotional period and don't require a new modem from eircom.
- 4 Customers who sign up to the offer will receive a **€30** inc. vat credit on their next eircom bill (or over their next two bills if billed monthly).
- 5 The offer is not available on the higher speed products (eircom Broadband Home Turbo, eircom Broadband Business Plus, eircom Broadband Business Enhanced and eircom Broadband Business Advanced).
- 6 If you are unable to get your existing modem working on the eircom network and you require a free new modem from eircom then you will not be able to avail of the promotion.
- 7 Usage of eircom Broadband service is deemed acceptance of the general eircom Broadband terms and conditions which shall prevail.
- 8 eircom Broadband is subject to a 12-month minimum contract period. The contract period will be deemed to commence from the ready for service date. Where an eircom broadband is ceased during the minimum contract period, eircom reserves the right to charge the customer the monthly rental for the balance of the un-expired contract period.
- 9 Customers may only avail of one eircom broadband promotion per telephone line.
- 10 eircom reserve the right to withdraw this offer by giving relevant notice in accordance with normal requirements.
- 11 eircom Broadband is not necessarily available on all lines in all areas and the this promotion is subject to availability and line qualification.
- 12 This promotion is not available to existing eircom broadband customers.

**eircom Talktime Promotion**  
(promotional Period : 28th February 2011 to 28th February 2012)

eircom Package <sup>(10)</sup>	Standard Monthly Rental				Call Components (applies to eligible eircom Talktime Calls only)	Promotional Monthly Rental			
	PSTN Price (inc. vat)	PSTN Price (ex. vat)	ISDN Price (inc. vat)	ISDN Price (ex. vat)		PSTN Price (inc. vat)	PSTN Price (ex. vat)	ISDN Price (inc. vat)	ISDN Price (ex. vat)
<b>eircom Talktime 15 cent</b>	€27.32	€22.21	€42.46	€34.52	All Local & National Calls 15 cent	€22.24	€18.08	€37.38	€30.39
<b>eircom Talktime Weekender</b>	€27.32	€22.21	€42.46	€34.52	Unlimited Local & National Weekend Calls	€22.24	€18.08	€37.38	€30.39
<b>eircom Talktime Basic</b>	€29.47	€23.96	€43.68	€35.51	300 All Ireland off-peak minutes. 120 Call a Friend for Free minutes	€24.39	€19.83	€38.59	€31.38
<b>eircom Talktime After Hours</b>	€31.50	€25.61	€48.51	€39.44	Unlimited Off-Peak Local & National Calls	€26.42	€21.48	€43.43	€35.31
<b>eircom Talktime Friends</b>	€31.50	€25.61	€48.51	€39.44	Unlimited Off-Peak Local, National and Free Meteor and / or eMobile calls*	€26.42	€21.48	€43.43	€35.31
<b>eircom Talktime Chatter</b>	€33.39	€27.15	€48.59	€39.50	Unlimited Off-Peak Local, National calls and 30 off peak any network mobile minutes	€28.31	€23.02	€43.50	€35.37
<b>eircom Talktime 200</b>	€34.55	€28.09	€48.76	€39.64	200 Local & National Minutes	€29.47	€23.96	€43.67	€35.51
<b>eircom Talktime Everyday</b>	€36.43	€29.62	€50.64	€41.17	Unlimited Anytime Local, National and Free Meteor* (including eircom mobile) calls	€31.35	€25.49	€45.56	€37.04
<b>eircom Talktime UK</b>	€36.58	€29.74	€55.50	€45.12	Unlimited Off-Peak Local & National Calls + Unlimited off-peak calls to UK fixed lines	€31.50	€25.61	€50.42	€40.99
<b>eircom Talktime International</b>	€36.58	€29.74	€50.79	€41.29	Unlimited Off-Peak Local & National Calls + 100 off-peak Fixed International minutes	€31.50	€25.61	€45.70	€37.16
<b>eircom Talktime Anytime UK</b>	€39.47	€32.09	€69.84	€56.78	Unlimited Anytime Local & National Calls + Unlimited Anytime calls to UK fixed lines	€34.39	€27.96	€64.76	€52.65
<b>eircom Talktime Anytime</b>	€41.67	€33.88	€63.81	€51.88	Unlimited Anytime Local & National Calls	€36.59	€29.75	€58.73	€47.75
<b>eircom Talktime Family</b>	€41.67	€33.88	€63.81	€51.88	Unlimited Anytime Local, National and Free Meteor and / or eMobile calls*	€36.59	€29.75	€58.73	€47.75
<b>eircom Talktime Mobile</b>	€41.67	€33.88	€55.88	€45.43	200 Local & National Anytime minutes and 60 Mobile Anytime minutes	€36.59	€29.75	€50.80	€41.30
<b>eircom Talktime Talker</b>	€43.52	€35.38	€63.76	€51.84	Unlimited Anytime Local, National calls and 30 anytime any network mobile minutes	€38.43	€31.25	€58.68	€47.71

(see Notes on next page)

**Notes:**

- 1 The eircom Talktime Promotion is available to customers of the following voice packages : - eircom Talktime 15 cent, eircom Talktime Weekender, eircom Talktime Basic, eircom Talktime After Hours, eircom Talktime Friends, eircom Talktime Chatter, eircom Talktime 200, eircom Talktime Everyday, eircom Talktime UK, eircom Talktime International, eircom Talktime Anytime UK, eircom Talktime Anytime, eircom Talktime Family, eircom Talktime Mobile and eircom Talktime Talker.
- 2 For the avoidance of doubt, the eircom Talktime Promotion is not available to customers of any eircom Talktime packages other than those listed at 1 above or to a customer on any eircom voice and broadband bundle.
- 3 The promotion is not available to customers availing of eircom's Trial Line promotion.
- 4 The eircom Talktime Promotion can only be availed of by eligible customers from 28th February 2011 to 28th February 2012.
- 5 The eircom Talktime Promotion can only be availed of once per customer, regardless of which Talktime package the customer is on when availing of the promotion.
- 6 Customers who avail of the eircom Talktime Promotion will receive a credit of €5.08 (inc. VAT) each month against their bill for a period of **12 months** from the date on which the customer first avails of the eircom Talktime Promotion.
- 7 Where a customer who is availing of this promotion opts in to a broadband bundle or to the Trail Line promotion, the eircom Talktime Promotion will cease to be applied to the customer's bill.
- 8 Where a customer ceases the Talktime plan with which this eircom Talktime Promotion is associated, the eircom Talktime Promotion may cease to be applied to the customer's bill.
- 9 Once this promotion has been removed from a customer's account it will not be possible to re-enter the promotion.
- 10 eircom reserve the right to withdraw this offer by giving relevant notice in accordance with normal requirements.
- 11 These terms and conditions will apply together with the terms and conditions governing the customer's use of their eircom Talktime package.

## eircom Talktime Everyday Promotion

Promotional period is from 1st January 2012 to 5th May 2012

eircom Talktime Everyday	PSTN Price (inc. vat)	PSTN Price (ex. vat)	ISDN Price (inc. vat)	ISDN Price (ex. vat)	Call Components	Fixed 2 Mobile SMS	Fixed 2 Fixed SMS
<b>Promotional Offer</b> (first 6 months)	<del>€29.99</del>	<del>€24.38</del>	<del>€44.19</del>	<del>€35.93</del>	Unlimited Anytime Local, National and Free Meteor* (including eMobile) calls	10.17 cent (8.2645c ex.vat)	8.13 cent (6.6116c ex.vat)
<b>Standard Price</b> (after 6 months)	€36.43	€29.62	€50.64	€41.17			

\* Free Meteor (including eMobile) calls limited to 200 minutes per month

1. The offer applies to all orders for eircom Talktime Everyday applied to a customers account within the promotional period.
2. All customers who sign up to a new eircom Talktime Everyday package will receive the package at the reduced rate of €29.99 inc. VAT per month for PSTN customers or €44.19 inc. VAT for ISDN customers for the first 6 months following sign up before reverting to standard prices of €36.43 and €50.64 per month for PSTN and ISDN customers retrospectively.
3. If a customer avails of eircom Talktime Everyday during the promotional period they will receive the product at a discounted rate for the first 6 months. Any customer who has already availed of an eircom Talktime Everyday promotion is not eligible to further avail of an eircom Talktime Everyday promotion.
4. Reduced prices will be achieved by applying a credit to the customer's bill. The customer will be charged the normal eircom Talktime Everyday package fee of €36.43 PSTN or €50.64 (ISDN) and will receive a credit thereby effectively reducing the package price to €29.99 (PSTN) or €44.19 (ISDN).
5. eircom reserves the right to withdraw this offer by giving relevant notice in accordance with normal requirements.
6. Usage of eircom Talktime Everyday service is deemed to be acceptance of the eircom Talktime Everyday Terms and Conditions.

**eircom PSTN Trial Line Promotion**  
**Promotion Period : 11th July 2011 to 10th January 2012**

PSTN	Monthly Rental (ex vat)	Monthly Rental (inc vat)
Standard Monthly Rental	€20.96	<del>€25.78</del>
<b>Customers availing of eircom Broadband</b> Promotional Monthly Discount	16.53	<del>€20.33</del>
Total Discount (over 6 months)	99.17	<del>€121.98</del>
<b>Customers availing PSTN Service Only</b> Promotional Monthly Discount	8.26	<del>€10.17</del>
Total Discount (over 6 months)	49.56	<del>€60.96</del>

- 1 The eircom Trial Line Promotion offers the above promotional discounts to eligible Residential PSTN lines between the dates shown above.
- 2 This promotion relates to PSTN lines, which are inactive on the eircom network (in situ or pre-cabled) and can be electronically enabled. To be eligible for this promotion, a line must have been inactive prior 31st May 2011. This promotion only applies to premises with no active line already in place
- 3 eircom will retain a list of all eligible lines and retains the final judgement on whether a premises is eligible/ineligible for the promotion.
- 4  
If a line availing of the promotion is ceased at any time during the 6-month promotion, the discount is foregone for the remainder of the promotion. If eircom retail broadband service is ceased at any time during the 6-month promotion, but the line is retained, the discount applicable for the remainder of the promotional period is that associated with the PSTN service only.
- 5 If a customer moves address during the promotional period, the discount is foregone for the remainder of the promotional period. However, if the customer is moving to an eligible address where there is still an active promotion; they may qualify for a new 6-month promotion
- 6 eircom reserves the right to withdraw this offer by giving relevant notice in accordance with normal requirements.
- 7 Usage of eircom PSTN is deemed to be acceptance of the eircom General Terms and Conditions of Telephone Service.
- 8 Usage of eircom Broadband is deemed to be an acceptance of the eircom Broadband Terms and Conditions.
- 9 Customers upgrading from PSTN to ISDN will lose their discount.
- 10 Customers moving their Calls or Calls and Line Rental or Calls, Line Rental and Broadband between telecommunications providers will lose their discount.
- 11 Customers may avail of one Trial Line promotion per account.
- 12 The Vulnerable User Scheme discount package is not available to Trial Line customers for the period that the customer is availing of the Trial Line Promotion.
- 13 Customers availing of the Trial Line promotion may also be eligible to receive the DSP (Department of Social Protection) Telephone Allowance.

**eircom TalkTime for business Promotion**  
(Promotional Period: 1st September 2011 to 31st August 2012)

*Eligible customers who sign up to eircom Talktime for Business during the promotional period shown above will receive a credit of between € 100 and € 250, depending on Level achieved*

**eircom TalkTime for business Core Package**

Level	PSTN Monthly Package Price		ISDN Monthly Package Price	
	ex. Vat	inc. Vat	ex. Vat	inc. Vat
1	€27.26	<del>€33.53</del>	€38.81	<del>€47.74</del>
2	€37.23	<del>€45.79</del>	€48.78	<del>€60.00</del>
3	€48.77	<del>€59.99</del>	€60.32	<del>€74.19</del>
4	€67.65	<del>€83.21</del>	€79.20	<del>€97.42</del>
5	€96.50	<del>€118.70</del>	€108.05	<del>€132.90</del>
6	€129.02	<del>€158.69</del>	€140.57	<del>€172.90</del>
7	€161.54	<del>€198.69</del>	€173.09	<del>€212.90</del>

**Notes :**

1. The offer applies to eligible orders for a new eircom TalkTime for Business package ordered within the promotional period of 1st September 2011 to 31st August 2012 inclusive.
2. Eligible customers who place an order for a new eircom TalkTime for Business package during the promotional period will receive a credit of € 25 (ex VAT) on their first bill, a further € 25 on their second bill, a further € 25 on their third bill and a further € 25 on their fourth bill.
3. To avail of the four €25 promotional credits, the customer must remain on the selected eircom Talktime for Business package until the fourth credit has been applied.
4. An additional credit of € 150 will be applied to their 13th bill if their traffic level reaches Level 3 or above on their 12th eircom bill (see note 10 below).
5. The Facility will only be available where the customer commences a new account, with a new account number and new main line, and is connecting at least one new telephone line to the eircom Retail network (excluding PRA and FRA lines).
6. Apart from the promotional credits, normal eircom Talktime for Business package prices apply.
7. eircom reserves the right to withdraw this offer by giving relevant notice in accordance with normal requirements.
8. usage of eircom TalkTime for Business service is deemed to be acceptance of the eircom TalkTime for Business Terms and Conditions.
9. Customers may avail of only one level of a package at any one time, (that is, only one subscription may appear on an account during a billing period).
10. eircom shall select the level that is appropriate to the customer's actual call spend on eligible eircom TalkTime for Business Calls.

**eircom Consumer €5 opt-in contract promotion****Promotion Period: October 1st January 2012 to October 16th 2012**

<b>PSTN</b>	<b>Standard Monthly Rental (ex VAT)</b>	<b>Standard Monthly Rental (inc VAT)</b>	<b>Once- off Promotion Discount (ex VAT)</b>	<b>Once- off Promotion Discount (inc VAT)</b>
Monthly Line Rental	€20.96	€25.78	€4.07	€5.00

**Notes :**

1. This promotion is made available on an opt-in basis to all Residential eircom customers who have at least one PSTN line.
2. Customers who opt-in to the promotion will receive a once-off credit of €5.00 (inc VAT) on their next eircom bill following the opt-in.
3. The promotion is made available subject to the customer commencing a new 12 month minimum contract term on their PSTN service. For the avoidance of doubt, an early cease charge will apply where the PSTN service is ceased within the minimum contract term.
4. Only one instance of the €5 credit may apply to an account within a 12 month period.
5. Customers availing of an “eircom Talktime Chatter and eircom Broadband Home Turbo Bundle” or an “eircom Talktime Chatter and eircom Next Generation Broadband Ultimate Bundle” cannot avail of this promotion.
6. eircom reserves the right to withdraw this offering by giving relevant notice in accordance with normal requirements.
7. Usage of eircom PSTN service is deemed to be acceptance of the eircom General Terms and Conditions of Telephone Service. Usage of any other Facilities such as Discount Plans, Special Tariff Plans, eircom Broadband and eircom Talktime and Broadband Bundles is deemed to be acceptance of the terms of those Facilities.

**eircom broadband Connection Promotion**  
**Promotional Period from 7th January to 31st March 2012**

Level	Bandwidth (up to)	Usage Limit (Download / Upload or Combined)		Standard Monthly Rental		Promotional Credit (see note 3)	
				ex. vat	inc. vat	ex. vat	inc. vat
<b>eircom broadband Next Generation Broadband Basic</b>	8192kbps Downstream / 512kbps Upstream	10GB		€20.65	€25.40	<b>€24.39</b>	<b>€30.00</b>
<b>eircom broadband Next Generation Broadband Regular</b>	8192kbps Downstream / 512kbps Upstream	30GB		€24.79	€30.49	<b>€24.39</b>	<b>€30.00</b>
<b>eircom broadband Next Generation Broadband Velocity</b>	24576kbps Downstream / 768kbps Upstream	50GB		€28.92	€35.57	<b>€24.39</b>	<b>€30.00</b>
<b>eircom broadband Next Generation Broadband Ultimate</b>	24576kbps Downstream / 768kbps Upstream	Unlimited		€32.91	€40.48	<b>€24.39</b>	<b>€30.00</b>
<b>eircom broadband home plus</b>	3072kbps Downstream / 384kbps Upstream	30GB	Unlimited	€24.79	€30.49	<b>€24.39</b>	<b>€30.00</b>
<b>eircom broadband home Advanced</b>	7168kbps Downstream / 384kbps Upstream	50GB	Unlimited	€32.91	€40.48	<b>€24.39</b>	<b>€30.00</b>
<b>eircom broadband home turbo</b>	24576kbps Downstream / 768kbps Upstream	Unlimited	Unlimited	€39.66	€48.78	<b>€24.39</b>	<b>€30.00</b>

**Notes :**

- 1 The eircom broadband promotion is available to new orders issued for eircom Broadband NGB Basic, NGB Regular, NGB Ultimate, NGB Velocity, Home Plus, Home Advanced and Home Turbo.
- 2 Residential Customers cannot avail of this promotion by upgrading their broadband service.
- 3 The promotional period is 7th January to 31st March 2012 inclusive. Customers who sign up to eircom Broadband, NGB Basic, NGB Regular, NGB Ultimate, NGB Velocity, Home Plus, Home Advanced and Home Turbo during the promotional period will receive a credit of €30 incl. VAT which will be applied to their first bill.
- 4 Usage of eircom broadband service is deemed acceptance of the eircom broadband terms and conditions which shall prevail.
- 5 eircom broadband is subject to a 12-month minimum contract period. The contract period will be deemed to commence from the date of connection. Where an eircom broadband is ceased during the minimum contract period, eircom reserves the right to charge the customer the monthly rental for the balance of the un-expired contract period. Where the customer has received a free modem, they must return the modem to eircom within 14 days of the date of such cessation.
- 6 eircom reserve the right to withdraw this offer by giving relevant notice in accordance with normal requirements.
- 7 The self-install option may not be available to all customers (e.g. eircom recommends a technician call-out for customers with monitored alarms, see charge below) details available on application. Where the self-install option is cancelled by the customer & the customer fails to return the self-install kit furnished to it, eircom reserves the right to charge the customer €81.81 ex VAT.
- 8 eircom broadband is not necessarily available on all lines in all areas. Next Generation broadband is not currently available in all broadband enabled exchanges.
- 9 Offer subject to availability and line qualification.
- 10 This promotion is not available to customers transferring directly from Other Authorised Operators (OAOs).

**eircom broadband Upgrade Promotion**  
**Promotional Period from 7th January to 31st March 2012**

Upgrade from eircom Broadband	Upgrade to eircom Broadband	New Usage Limit (Download / Upload or Combined)	Standard Monthly Rental		Promotional Credit (see note 2)	
			ex. vat	inc. vat	ex. vat	inc. vat
Next Generation Broadband Basic	Next Generation Broadband Velocity	50GB	€28.92	€35.57	€24.39	€30.00
Next Generation Broadband Basic	Next Generation Broadband Ultimate	Unlimited	€32.91	€40.48	€24.39	€30.00
Next Generation Broadband Regular	Next Generation Broadband Velocity	50GB	€28.92	€35.57	€24.39	€30.00
Next Generation Broadband Regular	Next Generation Broadband Ultimate	Unlimited	€32.91	€40.48	€24.39	€30.00
home starter	home plus	3072kbps / 384kbps	€24.79	€30.49	€24.39	€30.00
home starter	home Advanced	7168kbps / 384kbps	€32.91	€40.48	€24.39	€30.00
home starter	home turbo	24576kbps / 768kbps	€39.66	€48.78	€24.39	€30.00
home plus	home Advanced	7168kbps / 384kbps	€32.91	€40.48	€24.39	€30.00
home plus	home turbo	24576kbps / 768kbps	€39.66	€48.78	€24.39	€30.00
home Advanced	home turbo	24576kbps / 768kbps	€39.66	€48.78	€24.39	€30.00

- 1 The eircom broadband promotion is available to upgrade orders issued as set out above.
- 2 The promotional period is 7th January to 31st March 2012 inclusive. Customers who transfer service from during the promotional period will receive a credit of €30 incl. VAT which will be applied to their bill over a 3 month period (€10 off per month), effective from the date of connection.
- 3 Usage of eircom broadband service is deemed acceptance of the eircom broadband terms and conditions which shall prevail.
- 4 eircom broadband is subject to a 12-month minimum contract period. The contract period will be deemed to commence from the date of connection. Where an eircom broadband is ceased during the minimum contract period, eircom reserves the right to charge the customer the monthly rental for the balance of the un-expired contract period. Where the customer has received a free modem, they must return the modem to eircom within 14 days of the date of such cessation.
- 5 eircom reserve the right to withdraw this offer by giving relevant notice in accordance with normal requirements.
- 6 The self-install option may not be available to all customers (e.g. eircom recommends a technician call-out for customers with monitored alarms, see charge below) details available on application. Where the self-install option is cancelled by the customer & the customer fails to return the self-install kit furnished to it, eircom reserves the right to charge the customer €81.81 ex VAT.
- 7 eircom broadband is not necessarily available on all lines in all areas. Next Generation broadband is not currently available in all broadband enabled exchanges.
- 8 Offer subject to availability and line qualification.
- 9 This promotion is not available to customers transferring directly from Other Authorised Operators (OAOs).

**eircom Broadband Upgrade Promotion**  
(effective from 7th January to 31st March 2012)

<b>Upgrade Promotion</b>	<b>Promotional Offer</b>	<b>credit (ex vat)</b>
eircom Business Lite to eircom Business Lite Plus	1 month FREE Broadband	€24.79
eircom Business Lite Next Generation to eircom Business Lite Plus Next Generation	1 month FREE Broadband	€24.79
eircom Business Lite Plus to eircom Business Starter	1 month FREE Broadband	€40.00
eircom Business Lite Plus Next Generation to Business Starter	1 month FREE Broadband	€40.00
eircom Business Starter to eircom Business Advanced	1 month FREE Broadband	€65.00

**Notes :**

1. The eircom broadband promotion is available for current customers upgrading broadband service (during promotional period as set out above) based on the following orders issued for eircom Business Lite upgrading to eircom Business Lite Plus, eircom Business Lite NGB upgrading to eircom Business Lite Plus, eircom Business Lite Plus upgrading to eircom Business Starter, Business Lite Plus NGB upgrading to eircom Business Starter and eircom Business Starter upgrading to eircom Business Advanced.
2. Customers who upgrade service to eircom Business Lite, eircom Business Lite Plus during the promotional period will receive a credit of €24.79 which will be applied to their bill effective from the date of connection.
3. Customers who upgrade service during the promotional period to eircom Business Starter will receive a credit of €40 exclusive of VAT.
4. Customers who upgrade service during the promotional period to eircom Business Advanced will receive a credit of €65 exclusive of VAT.
5. Usage of eircom broadband service is deemed acceptance of the eircom broadband terms and conditions which shall prevail.
6. eircom broadband is subject to a 12-month minimum contract period. The contract period will be deemed to commence from the date of connection. Where an eircom broadband is ceased during the minimum contract period, eircom reserves the right to charge the customer the monthly rental for the balance of the un-expired contract period. Where the customer has received a free modem, they must return the modem to eircom within 14 days of the date of such cessation.
7. eircom reserve the right to withdraw this offer by giving relevant notice in accordance with normal requirements.
8. eircom broadband is not necessarily available on all lines in all areas. Next Generation broadband is not currently available in all broadband enabled exchanges.
9. Offer subject to availability and line qualification.
10. This promotion is not available to customers transferring directly from Other Authorised Operators (OAOs).
11. The self-install option may not be available to all customers (e.g. eircom recommends a technician call-out for customers with monitored alarms, see charge below) details available on application. Where the self-install option is cancelled by the customer & the customer fails to return the self-install kit furnished to it, eircom reserves the right to charge the customer €81.81 ex VAT.

**eircom Residential PSTN Connection Promotion**  
Promotional Period : 3rd January to 30th June 2012 (inclusive)

EXCHANGE LINES (Connection and Removal)	Promotional Connection Offer		Normal Connection Charge €	
	ex. vat	inc. vat	ex.vat	inc.vat
<b>Residence</b>				
Standard Connection Exchange line <small>(where the telephone line cannot be activated remotely, but requires manual intervention by an eircom technician, whether inside or outside of the premises where the service is required)</small>	<b>zero</b>		107.43	<b>121.93</b>
Exchange line <small>(where linework is completely In-situ after ceasing)</small>	<b>zero</b>		20.65	<b>25.40</b>
Pre-Cabled Exchange line (2)(4) <small>(linework is completely / pending In-situ, no previous service)</small>	<b>zero</b>		44.04	<b>49.99</b>

1. The offer applies to Residential Standard, In Situ and Pre-Cabled PSTN Connection and Residential Standard, InSitu and Pre-Cabled PSTN Removal Orders received during the promotional period. A maximum of one order per account may avail of the promotional offer.
2. The offer applies to Residential Accounts only. The line must be retained on a Residential Account for a minimum period of six months. If the line is transferred to a Business Account, or ceased and then re-instated on a Business Account, eircom reserves the right to apply the appropriate connection fee.
3. Normal line rental charges will apply.
4. eircom reserves the right to withdraw this offering by giving relevant notice in accordance with normal requirements
5. Usage of eircom PSTN service is deemed to be acceptance of the eircom General Terms and Conditions of Telephone Service.
6. A Standard PSTN Connection is one where the telephone service cannot be activated remotely, but requires manual intervention by an eircom technician, whether inside or outside of the premises where the service is required
7. In-Situ locations are premises which previously had a telephone service installation and the pre-existing line-work is still in place and the new service can be electronically enabled.
8. Pre-Cabled locations are premises where the line-work is complete / pending In-Situ, but have never previously availed of a telephone service installation and which can be electronically enabled now or following completion of pending linework
9. Under the Universal Service Obligation (USO) regulations, eircom is obliged to provide service up to a "cost of provision" threshold of €7,000. For the duration of the above promotion, the connection fee of €107.43 (ex VAT) is waived, but this threshold will remain in place. Therefore, where the cost to eircom of provisioning service exceeds €7,000, the applicant will be required to meet the costs above that threshold in order for the service to be provided.

**eircom PSTN Trial Line Promotion**  
**Promotion Period : 11th January to 30th June 2012**

Line rental	Line rental Discount per month	No of months	Total Line Rental Discount (ex vat)	Total Line Rental Discount (inc vat)
	€6.50	12	€78.00	€95.94
<b>Free Handset</b>			€40.64	€49.99
<b>Total Value of Promotion</b>			€118.64	€145.93

- 1 The eircom Trial Line Promotion offers the above promotional discounts to eligible Residential PSTN lines with Broadband. To qualify for the promotion, the line must be ordered between the dates shown above.
- 2 This promotion relates to PSTN lines, which are inactive on the eircom network (in situ or pre-cabled) and can be electronically enabled. To be eligible for this promotion, a line must have been inactive for a least 6 months. This promotion only applies to premises with no active line already in place
- 3 eircom will retain a list of all eligible lines and retains the final judgement on whether a premises is eligible/ineligible for the promotion.
- 4 If a line availing of the promotion is ceased at any time during the 12 month promotion; the discount is foregone for the remainder of the promotion. If the eircom retail broadband service is ceased at any time during the 12 month promotion, but the line is retained, the discount is foregone for the remainder of the promotion.
- 5 If a customer moves address during the promotional period, the discount is foregone for the remainder of the promotional period. However, if the customer is moving to an eligible address, which qualifies for the promotion, the customer may qualify for the promotion.
- 6 eircom reserves the right to withdraw this offer by giving relevant notice in accordance with normal requirements.
- 7 Usage of eircom PSTN is deemed to be acceptance of the eircom General Terms and Conditions of Telephone Service.
- 8 Usage of eircom Broadband is deemed to be an acceptance of the eircom Broadband Terms and Conditions.
- 9 Customers upgrading from PSTN to ISDN will lose their discount.
- 10 Customers moving their Calls or Calls and Line Rental or Calls, Line Rental and Broadband between telecommunications providers will lose their discount.
- 11 Customers may avail of one Trial Line promotion per account.
- 12 The Vulnerable User Scheme discount package is not available to Trial Line customers for the period that the customer is availing of the Trial Line Promotion.
- 13 Customers availing of the Trial Line promotion may also be eligible to receive the DSP (Department of Social Protection) Telephone Allowance.
- 14 A minimum term contract of 12 months applies to both the PSTN and the Broadband service
- 15 Premium rate calls will be barred on all lines connected under this promotion
- 16 The standard eircom PSTN and Broadband Terms and Conditions apply to all lines connected under this promotion.
- 17 If the customer ceases service within 90 days of provision, the customer will be charged for the cordless handset.

**11890 DQ Price Promotion****Promotional Period - 1st February to 30th April 2012**

Directory Enquiry Call	cent per second		min / setup fee (cent)		Comments
	ex.vat	inc. vat	ex.vat	inc. vat	
<b>Call 11890 Limited - Promotional Offer</b>	zero	zero	zero	zero	<i>eircom Retail customers only</i>
<b>Call 11890 Limited - Standard Charge</b>	0.8264	1.0165	161.98	199.24	<i>min. fee includes first minute of call.</i>

**Notes**

- 1 Promotion offering eircom fixed line customers free calls to DQ provider 11890.
- 2 Not available using eircom operator assistance.
- 3 Not available to calls made from eircom public telephones or calls terminating on non-geographic numbers.