

**Part 6**

(note: all charges are **ex. vat** unless otherwise stated)

**Charges in respect of FreeFone 1800 service**

**Charges in respect of CallSave 1850 service**

**Charges in respect of LoCall 1890 service**

**Charges in respect of Local 0818 service**

**Charges in respect of EU 116XXX service**

[\(for more information click here\)](#)

**Part 6.1****Connection charge, monthly charge and Local Area Extension charges**

(available for Freefone 1800, 116XXX, Callsave 1850 and Locall 1890 services)

<b>Connection Charge (per number)</b>	€65.00
<b>Re-Connect (1)</b>	€0.00
<b>Monthly Charge (per number)</b>	€12.50

**Note :**

- 1 Only applies to Customers who originally had a 18xx or 0818 number with eircom, ported away, and now wish to port back.

<b>Local Area Extension</b>	
<b>Minutes per Month</b>	<b>Charge per Month</b>
0 - 200,000	€1,000
200,001 - 400,000	€1,300
400,001 - 600,000	€1,600
600,001 - 800,000	€1,900
800,001 - 1,000,000	€2,200
1,000,001 - 1,200,000	€2,500
1,200,001 - 1,400,000	€2,800
1,400,001+	€3,100

**Part 6.1.2**

This Service is only available for Freefone 1800, Callsave 1850 and Locall 1890 services.

- (a) This charge is applicable on each and every Local Area Extension selected by the Customer.
- (b) Minutes per month refer to Call minutes other than Call minutes from NCRTN and Call minutes from Company public payphones, Inmarsat, EMSAT and Skyphone mobile telephony systems."

**Part 6.2**  
**Call Charges (Recipient) – FreeFone 1800 and 116XXX Service**

Call charges between exchanges in the State:  
(excluding calls received from payphones)

<b>Minimum Call Fee – 5.2440c</b>		Minimum Fee Seconds Allowance (1)	Subsequent Cent per Second (2)
<b>Local</b>	Daytime	29	0.0698
	Evening	48	0.0423
	Weekend	48	0.0423
<b>National</b>	Daytime	16	0.1290
	Evening	24	0.0846
	Weekend	24	0.0846
<b>C1 Rate (3)</b> (Vodafone, Meteor, Hutchison, O2 & Tesco Mobile)			
	Daytime	5	0.4020
	Evening	7	0.2680
	Weekend	7	0.2680
<b>C2 Rate (4)</b>			
Vodafone	Daytime	5	0.4020
	Evening	7	0.2680
	Weekend	7	0.2680
O2	Daytime	4	0.4883
	Evening	5	0.3750
	Weekend	5	0.3750
Meteor	Daytime	2	0.6984
	Evening	5	0.4020
	Weekend	5	0.4020
Hutchison	Daytime	2	0.6984
	Evening	5	0.4020
	Weekend	5	0.4020
Tesco	Daytime	2	0.6984
	Evening	5	0.4020
	Weekend	5	0.4020
<b>C3 Rate (5)</b>			
Vodafone	Daytime	2	0.7194
	Evening	4	0.5079
	Weekend	4	0.5079
O2	Daytime	2	1.0158
	Evening	3	0.6349
	Weekend	3	0.4020
Meteor	Daytime	2	1.0158
	Evening	3	0.6349
	Weekend	3	0.4020
Hutchison	Daytime	2	1.0158
	Evening	3	0.6349
	Weekend	3	0.4020
Tesco	Daytime	2	1.0158
	Evening	3	0.6349
	Weekend	3	0.4020

<b>Recorded Announcement</b>	
<b>Standard</b>	At all times 5.2440c per call
<b>Customised</b>	The appropriate Local, National, C1, C2 or C3 FreeFone 1800 Service Provider call charges will apply as relevant to the call type.

Call charges between exchanges in the State (calls received from payphones only) (6)

<b>Minimum Call Fee – 5.2440c</b>		
	Minimum Fee Seconds Allowance	Subsequent Cent per Second (2)
<b>Local</b>		
Daytime	6	0.3505
Evening	7	0.3229
Weekend	7	0.3229
<b>National</b>		
Daytime	5	0.4096
Evening	6	0.3652
Weekend	6	0.3652
<b>C1 Rate (3)</b>		
Daytime	3	0.6826
Evening	4	0.5486
Weekend	4	0.5486
<b>Recorded Announcement</b>		
<b>Standard</b>	At all times 5.2440c per call	
<b>Customised</b>	The appropriate Local, National, C1, FreeFone 1800 Service Provider call charges will apply as relevant to the call type	

**Notes:**

1. No fee other than the minimum fee is payable on calls the duration of which is equal to or less than the appropriate 'minimum fee seconds allowance'.
2. The subsequent cent per second is applied to each second or part thereof in excess of the 'minimum fee seconds allowance'.
3. C1 Rate calls are calls, originating on a fixed telephone exchange line, to a FreeFone 18xx number terminating on a national cellular radio telecommunications networks.
4. C2 Rate calls are calls, originating on a national cellular radio telecommunications networks, terminating on a FreeFone 18xx fixed number.
5. C3 Rate calls are calls, originating on a national cellular radio telecommunications network to a FreeFone 18xx number terminating on a national cellular radio telecommunications network.
6. A Freefone 1800 service provider may request that access from public telephones to its Freefone 1800 number (s) is barred.
7. Freefone 1800 calls and EU 116XXX calls received from public telephones are not eligible for discount.
8. Freefone 1800 service includes Universal Freefone service. Call charges for Universal Freefone Service are the same as the appropriate Local, National, C1, C2, C3 or international Freefone service provider call charges as per Part 6.2 and Part 6.5 of section 1 of this scheme. However an additional charge of €139.67 will be made for each application for a universal freefone number. This additional charge is made on behalf of the International Telecommunications Union (ITU) and covers the cost of obtaining the number from the ITU.

**Part 6.3**  
**Call Charges (Recipient) – CallSave 1850 Service**

Call charges between exchanges in the State:

		<b>Initial Seconds Allowance (1)</b>	<b>Minimum Fee (2)</b>	<b>Minimum Fee Seconds Allowance (2)</b>	<b>Subsequent Cent per Second (3)</b>
<b>Local</b>	Daytime	53	Nil	Nil	0.0439
	Evening	100	Nil	Nil	0.0232
	Weekend	100	Nil	Nil	0.0232
<b>National</b>	Daytime	24	Nil	Nil	0.0973
	Evening	44	Nil	Nil	0.0528
	Weekend	44	Nil	Nil	0.0528
<b>C1 Rate (4)</b>	Daytime	6	5.2440c	13	0.402
	Evening	8	5.2440c	19	0.268
	Weekend	8	5.2440c	19	0.268
<b>C2 Rate (5)</b>	Vodafone Daytime	0	5.2440c	12	0.3784
	Vodafone Evening	0	5.2440c	16	0.2627
	Vodafone Weekend	0	5.2440c	16	0.2627
O2	Daytime	0	5.2440c	5	0.3993
	Evening	0	5.2440c	8	0.2592
	Weekend	0	5.2440c	8	0.2592
Meteor, Hutchison & Tesco	Daytime	0	5.2440c	5	0.402
	Evening	0	5.2440c	7	0.268
	Weekend	0	5.2440c	7	0.268
<b>C3 Rate (6)</b>	Daytime	0	5.2440c	2	0.8041
	Evening	0	5.2440c	3	0.536
	Weekend	0	5.2440c	3	0.536
<b>Recorded Announcement</b>					
<b>Standard</b>		At all times	No Charge		
<b>Customised</b>		The appropriate Local, National, C1, C2 or C3 FreeFone 1850 Service Provider call charges will apply as relevant to the call type.			

**Notes:**

1. There is no charge to the service provider for calls the duration of which is equal to or less than the appropriate 'initial seconds allowance'.
2. Calls that exceed the 'initial seconds allowance' will attract the minimum fee. The minimum fee is payable on calls the duration of which is equal to or less than the appropriate 'minimum fee seconds allowance' but following the expiry of the 'initial seconds allowance'.
3. The subsequent cent per second is applied to each second or part thereof in excess of the 'minimum fee seconds allowance'.
4. C1 Rate calls are calls, originating on a fixed telephone exchange line, to a FreeFone 18xx number terminating on a national cellular radio telecommunications networks.
5. C2 Rate calls are calls, originating on a national cellular radio telecommunications networks, terminating on a FreeFone 18xx fixed number.
6. C3 Rate calls are calls, originating on a national cellular radio telecommunications networks, to a FreeFone 18xx number terminating on a national cellular radio telecommunications networks.

**Part 6.4**  
**Call Charges (Recipient) – LoCall 1890 Service**

Call charges between exchanges in the State:

<b>Local</b>		Fee per Call		
Daytime		3.1743c		
Evening		3.1743c		
Weekend		3.1743c		
		<b>Minimum Fee</b>	<b>Min Fee Seconds Allowance (1)</b>	<b>Subsequent cent per sec.(2)</b>
<b>National</b>				
	Daytime	3.1743c	Nil	0.0915
	Evening	3.1743c	Nil	0.067
	Weekend	3.1743c	Nil	0.067
<b>C1 Rate (3)</b>				
	Daytime	5.2440c	6	0.3322
	Evening	5.2440c	9	0.2258
	Weekend	5.2440c	10	0.1924
<b>C2 Rate (4)</b>				
	Daytime	5.2440c	16	0.127
	Evening	5.2440c	24	0.0846
	Weekend	5.2440c	24	0.0846
<b>C3 Rate (5)</b>				
	Daytime	5.2440c	2	0.7371
	Evening	5.2440c	4	0.4937
	Weekend	5.2440c	4	0.4937
<b>Recorded Announcement</b>				
<b>Standard</b>		At all times No Charge		
<b>Customised</b>		The appropriate Local, National, C1, C2 or C3 FreeFone 1890 Service Provider call charges will apply as relevant to the call type.		

**Notes:**

1. No fee other than the minimum fee is payable on calls the duration of which is equal to or less than the appropriate 'minimum fee seconds allowance'.
2. The subsequent cent per second is applied to each second or part thereof in excess of the 'minimum fee seconds allowance'.
3. C1 Rate calls are calls, originating on a fixed telephone exchange line, to a FreeFone 18xx number terminating on a national cellular radio telecommunications networks.
4. C2 Rate calls are calls, originating on a national cellular radio telecommunications networks, terminating on a FreeFone 18xx fixed number.
5. C3 Rate calls are calls, originating on a national cellular radio telecommunications networks, to a FreeFone 18xx number terminating on a national cellular radio telecommunications networks.

**Part 6.5**  
**Call Charges (Recipient)- Incoming International FreeFone Calls.**

For calls made to exchanges in the State from exchanges in the following bands:

<b>Minimum Call Fee – 12.0625c</b>			
<b>International Band</b>	<b>Minimum Fee Seconds Allowance (1)</b>	<b>Subsequent Cent per Second (2)</b>	
<b>Band 1</b>	Daytime	25	0.2797
	Evening	27	0.2618
	Weekend	31	0.2265
<b>Band 1(a)</b>	Daytime	17	0.4232
	Evening	19	0.3808
	Weekend	19	0.3808
<b>Band 2</b>	Daytime	14	0.5247
	Evening	15	0.4615
	Weekend	18	0.402
<b>Band 3</b>	Daytime	11	0.6646
	Evening	12	0.5771
	Weekend	12	0.5771
<b>Band 4</b>	Daytime	6	1.2697
	Evening	7	1.1005
	Weekend	7	1.1005
<b>Band 5</b>	Daytime	18	0.402
	Evening	20	0.3494
	Weekend	24	0.297
<b>Band 6</b>	Daytime	7	1.0553
	Evening	8	0.949
	Weekend	9	0.8543
<b>Band 7</b>	Daytime	6	1.1814
	Evening	8	0.9438
	Weekend	12	0.6031
<b>Band 8</b>	Daytime	5	1.7134
	Evening	5	1.7134
	Weekend	5	1.521
<b>Band 9</b>	Daytime	5	1.6917
	Evening	5	1.6917
	Weekend	5	1.6917
<b>Band 10</b>	Daytime	3	3.046
	Evening	3	3.046
	Weekend	3	3.046
<b>Recorded Announcement</b>			
<b>Customised</b>	The appropriate International FreeFone Service Provider call charges will apply as relevant to the call type.		

**Notes:**

1. No fee other than the minimum fee is payable on calls the duration of which is equal to or less than the appropriate 'minimum fee seconds allowance'.
2. The subsequent cent per second is applied to each second or part thereof in excess of the 'minimum fee seconds allowance'.
3. Freefone 1800 service includes Universal Freefone Service. Call charges for Universal Freefone Service are the same as the appropriate Local, National, C1, C2, C3 or International Freefone service provider call charges as per Part 6.2 and Part 6.5 of Section 1 of this scheme. However an additional charge of € 139.67 will be made for each application for a universal freefone number. This additional charge is made on behalf of the International Telecommunications Union (ITU) and covers the cost of obtaining the number from the ITU.

**Part 6.5.1**  
**INTERNATIONAL BANDS**

- Band 1:** Great Britain, Northern Ireland, Isle of Man and Channel Islands.
- Band 1a:** Calls to UK Non-Geographic Numbers (including UK Mobile Phones)
- Band 2:** Andorra, Belgium, France, Germany, Luxembourg, Monaco, Netherlands.
- Band 3:** Austria, Czech Republic, Denmark (inc. Faroe Islands), Finland, Greece, Greenland, Hungary, Iceland, Italy, Liechtenstein, Norway, Poland, Portugal (incl. Azores and Madeira), San Marino, Spain (incl. Balearic & Canary Islands, Ceuta and Melilla), Sweden, Switzerland and Vatican City
- Band 4:** Albania, Algeria, Armenia, Azerbaijan, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Cyprus, Egypt, Estonia, Georgia, Gibraltar, Israel, Kazakhstan, Kyrgyzstan, Latvia, Lithuania, Libya, Macedonia, Malta, Moldova, Morocco, Palestine, Romania, Russia, Slovakia, Slovenia, Tajikistan, Tunisia, Turkey, Turkmenistan, Ukraine, Uzbekistan, Yugoslavia (Serbia & Montenegro).
- Band 5:** Alaska, Canada, Hawaii, U.S.A.
- Band 6:** Anguilla, Antigua and Barbuda, Bahamas, Barbados, Bermuda, Cayman Islands, Dominica, Dominican Republic, Grenada, Jamaica, Mexico, Montserrat, Nevis, Puerto Rico, St. Kitts, St. Lucia, St. Vincent and The Grenadines, Trinidad and Tobago, Turks and Caicos, Virgin Islands (British), Virgin Islands (U.S.).
- Band 7:** Australia (including Tasmania), Christmas Island, Hong Kong, Japan (Including Ryukyu Island), Malaysia, New Zealand, Singapore.
- Band 8:** Argentina, Bahrain, China, Jordan, Kuwait, Lebanon, Oman, Saudi Arabia, South Africa, Syria, Arab Emirates.
- Band 9:** Indonesia, Korea (Rep. Of), Philippines, Taiwan, Thailand.
- Band 10:** All other states.

**Note:**

International FreeFone services may not be available for all countries listed above.

**Part 6.6**  
**Additional Charges**

	<b>Connection Charge</b>	<b>Monthly Charge</b>	<b>Other Charges</b>
<b>i.</b> Customer nominated FreeFone 1800, CallSave 1850, LoCall 1890 or Local 0818 number	€0.00	€5.00	
<b>ii.</b> Origin dependent routing (per answering station)	€40.00	€20.00	
<b>iii.</b> Percentage routing (per answering station)	€40.00	€6.50	
<b>iv.</b> Time dependant routing (per answering station)	€40.00	€6.50	
<b>v.</b> Recorded Announcement - Standard	€40.00	€6.50	
(1) (2) Customised	€65.00	€12.50	
<b>vi.</b> Re-route on busy	€40.00	€6.50	
<b>vii.</b> Re-route on no reply	€40.00	€6.50	
<b>viii.</b> Customer control	€40.00	€6.50	
<b>ix.</b> FreeFone tone (not available on mobile service)	€40.00	€6.50	
<b>x.</b> Change of FreeFone 1800 number, CallSave 1850 number, LoCall 1890, Local 0818 number or terminating number (per number)			€65.00
<b>xi.</b> (1)(2) Network based Integrated Voice Response			
(3) Standard IVR (with default routing)	€250.00	€5.00	
(3) Standard IVR (with VPN & default routing)	€500.00	€5.00	
(3) Standard IVR (with VPN & ODR default routing)	€500.00	€5.00	
(4) Customised IVR (with VPN & ODR default routing)	€2,500.00		
(5) Customised Site IVR	€250.00		
0 – 100,000 calls per month (ex. VAT)		€100	
100,001 – 400,000 calls per month (ex. VAT)		€400	
400,001 – 1,000,000 calls per month (ex. VAT)		€1,000	
> 1,000,001 calls per month (ex. VAT)		€2,000	

**Notes :**

- 1 Customers requesting a customised recorded announcement must provide the recorded announcement in tape or wav file format.
- 2 Normal Freefone 1800, CallSave 1850, LoCall 1890, Local 0818 call charges will apply as appropriate.
- 3 Standard announcement change of number will attract the change of number charge shown above.
- 4 A customer may request up to and including six changes to the terminating number(s) on their customised IVR in a twelve month period. Additional changes to the terminating number will attract the change of number charge shown above.  
Any changes to the announcement will attract the Customised IVR Connection charge as shown above.
- 5 This is a site using an announcement already set-up on the Network on which one standard customised IVR connection charge has been applied.

**Call Charges (Calling person)**

<b>Freefone 1800 and 116XXX . No charge for calling person</b>	
<b>CallSave 1850</b>	<b>LoCall 1890</b>
To a customer: One unit fee regardless of duration.	To a customer: Charged as per local calls.
<b>unit fee</b>	
<b>ex. vat</b> 5.5009	
To a caller from a public telephone or a Cardphone public telephone: Charged as per local calls.	To a caller from a public telephone or a Cardphone public telephone: Charged as per local calls.

**Part 6.7**  
**Local 0818 Service**

<b>Call Charges (Calling person)</b>				
<b>To a customer calling from within the State (1)</b>				
	<b>Set-up Fee (cent)</b>		<b>Cent Per Minute</b>	
	<b>ex. vat</b>	<b>inc. vat</b>	<b>ex. vat</b>	<b>inc. vat</b>
Day	4.92	5.95	4.272	5.1691
Evening	4.92	5.95	1.092	1.3213
Weekend	4.92	5.95	1.092	1.3213
<b>To a caller from a public telephone or a Cardphone public telephone:</b>				
As per the Local Rate specified in Part 3.1 of Section 1 of this scheme,				

**Notes:**

1. Calls are charged for on a per minute basis subject to a call set-up fee per call.
2. 0818 cannot be terminated on national cellular radio telecommunication networks. Standard termination on PSTN, ISDN and DDI's only.

**Part 6.8**  
**FreeFone Discount**

Volume discounts on eligible FreeFone calls are applied on a monthly basis to the combined total of eligible FreeFone calls as per Part 2 of Section 4 of this scheme as follows:

**Part 6.8.1**  
**National FreeFone Selections Discount**

	Level	Local 1800 / 1850 Service	Local 1890 Service	National 1800 / 1850 / 1890 service	Monthly Subscription €
<b>Single Account</b>	<b>1</b>	13%	18%	18%	<b>6</b>
	<b>2</b>	14%	22%	22%	<b>12</b>
	<b>3</b>	16%	28%	28%	<b>25</b>
	<b>4</b>	17%	32%	32%	<b>50</b>
	<b>5</b>	19%	34%	34%	<b>88</b>
	<b>7</b>	21%	38%	38%	<b>200</b>
	<b>8</b>	23%	40%	40%	<b>600</b>
	<b>9</b>	25%	44%	44%	<b>1000</b>
	<b>Multiple Accounts</b>	<b>6</b>	19%	34%	34%
<b>10</b>		21%	38%	38%	<b>400</b>
<b>11</b>		23%	40%	40%	<b>800</b>
<b>12</b>		25%	44%	44%	<b>1400</b>

**Part 6.8.2**  
**International Freefone Sliding Scale**

Min. Spend	Level 1 €50	Level 2 €650	Level 3 €2,000	Level 4 €5,000	Level 5 €7,500	Level 6 €10,000	Level 7 €15,000	Level 8 €20,000	Level 9 €30,000	Level 10 €40,000
<b>Band 1</b>	0.1967	0.1833	0.1667	0.1500	0.1467	0.1417	0.1333	0.1250	0.1167	0.1083
<b>Band 2</b>	0.3000	0.2833	0.2667	0.2500	0.2333	0.2167	0.2000	0.1833	0.1667	0.1500
<b>Band 3</b>	0.4000	0.3833	0.3500	0.3167	0.3000	0.2833	0.2667	0.2500	0.2333	0.2167
<b>Band 4</b>	0.8888	0.8697	0.8316	0.7301	0.6984	0.6508	0.6190	0.6042	0.6000	0.5333
<b>Band 5</b>	0.2815	0.2750	0.2634	0.2167	0.2083	0.1990	0.1583	0.1542	0.1500	0.1417
<b>Band 7</b>	0.8271	0.8093	0.7739	0.7500	0.7000	0.6793	0.6793	0.6417	0.6333	0.5833
<b>Band 8</b>	1.1995	1.1737	1.1223	0.9853	0.9840	0.9840	0.9840	0.9000	0.8667	0.8333
<b>Band 9</b>	1.1842	1.1588	1.1080	0.9727	0.6793	0.6793	0.6793	0.6683	0.6667	0.6667

**Notes :**

1. A minimum fee per call of 5.2440c (ex.VAT) applies.

**Part 6.9**  
**non-geographic shortcall service**

**Connection charge and monthly rental charge**

Connection Charge (per number)	€65.00
Monthly Charge (per number)	€12.50

**Call Charges (Recipient)**

<b>All day, Every day</b>	<b>Min Fee per Call (1)</b>	<b>Cent per second (1)</b>	<b>Monthly Min Spend</b>	<b>Annual Min Spend</b>
<b>Level 1</b>	3.0000c	0.1058c	€1,500	€18,000
<b>Level 2</b>	2.2000c	0.1058c	€3,300	€39,600
<b>Level 3</b>	1.8000c	0.1058c	€5,400	€64,800
<b>Level 4</b>	1.6000c	0.1058c	€12,800	€153,600
<b>Level 5</b>	1.3500c	0.1058c	€21,750	€216,000
<b>Level 6</b>	1.4000c	0.1058c	€35,000	€420,000

**Notes:**

1. Calls are charged for on a per second basis subject to a minimum fee per call.
2. The non-geographic shortcall service is not available from national cellular radio telecommunications networks or from the company's public telephones.